



Toyota Tsusho Automotive Service Center Quality Policy

Health and Safety (Anzen) will always be our first priority during supplying customer requirements by protecting our employees, making sure their welfare and motivation, complying legal requirements and preventing risks.

TASC Top Management shall demonstrate leadership in sustainability and continuous improvement through Quality Management System activities.

Our quality policy is:

1. Identifying the changing demands of the customer on time, responding quickly to requests, delivering on time, offering quality products to provide customer satisfaction
2. Complying with laws, company rules and procedures with our "Be the Right One" ideal and developing our business activities by focusing on Toyota Tsusho Group Way and Core Values and applying these basic values (Genba focus – Collective force - Innovator Spirit, Shokon, Team Power)
3. Adopting the understanding of continuous improvement of the system through the evaluation of measurable quality objectives based on the performance indicators of the processes defined in the system
4. Adopting the understanding that all employees should be responsible for quality and therefore establishing quality awareness in all employees, providing training to improve their knowledge and skills, encouraging harmony and creativity

In this direction, we shall ensure that this policy is spread among our employees.

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